

Access to healthcare services

We all have the right to individual health protection

-Emergency incidents

When do we visit the emergency department of a hospital?

- Injury (e.g. fall from high height, traffic accident)
- Bleeding
- Sudden pain that lasts
- Fainting
- Illness with intense symptoms
- Food poisoning
- Allergic reactions (difficulty in breathing, rash)

The fastest way to have access to health care services in case of an emergency is to go to the closest hospital on duty.

We can find the hospitals on duty in this site (the site is **only available in Greek**):

<http://www.moh.gov.gr/articles/citizen/efhmeries-nosokomeiwn/68-efhmeries-nosokomeiwn-attikhs>

If we can go directly to the hospital, we call at **166. 166** operates all day long and the call is cost free.

In case we do not speak Greek or English, we need to address to someone who speaks one of the two languages in order to help us.

-Scheduling an appointment

To schedule an appointment, we need to have AMKA.

To schedule an appointment in the **hospital**:

- We call at **1535** or we visit the following website www.1535.gr
- Greek and English language can be used to schedule an appointment.

To schedule an appointment in a **health centre**:

- We call at **14900**
- Greek and English language can be used to schedule an appointment.

For certain **health care services**, we can visit the following Non Governmental Organizations:

| Organization's name | Telephone number | Address | Open Hours/ Days |
|-----------------------------|------------------|--------------------|------------------------------|
| Doctors of the World | 210 3236222 | Peiraios 33, 10553 | Monday – Friday, 09:00-17:00 |
| PRAKSIS | 210 8213704 | Paioniou 5, 10440 | Monday – Friday, 09:00-17:00 |

For **mental health services**, we can go to:

| Organization's name | Telephone number | Address | Open Hours/ Days |
|-------------------------|------------------|--------------------------|------------------------------|
| Babel Day Centre | 210 8616280 | I. Drosopoulou 72, 11257 | Monday – Friday, 09:00-17:00 |

-SOS lines

1056- Smile of the Child (cost free, 24 hours, every day)

For protection issues (e.g. sexual violence, physical violence, abuse)

Languages: Greek, English, Arabic, Urdu, Farsi

116111 - European Helpline for Children and Adolescents

(cost free, Monday to Friday: 14:00 - 20:30, Saturday: 09:30 – 14:00)

Every minor can speak about issues that concern him or her.

Languages: Greek, English, Arabic and Farsi

-For getting support regarding drug abuse

| Organization's name | Telephone number | Address | Open Hours/ Days |
|----------------------|------------------|---------------------|---------------------------------|
| KETHEA MOSAIC | 210 8256944 | Magnisias 28, 11251 | Monday - Friday, 09:00-17:00 |

-For getting information and appropriate support for sexually transmitted diseases:

| Organization's name | Telephone number | Address | Open Hours/ Days |
|-----------------------|------------------|---------------------------|---------------------------------|
| Positive Voice | 210 8627572 | Agion Anargiron 13, 10554 | Monday – Friday, 09:00-17:00 |
| PRAKSIS | 210 8213704 | Paioniou 5, 10440 | Monday – Friday, 09:00-17:00 |
| MyCheckpoint | 210 3310400 | Pittaki 4, 10554 | Monday - Friday, 12:00-20:00 |



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